141,000 Customers Served  
42 Communities Served  
310 Employees  
$13 Mil Total Tax Contribution*  
$39 Mil Invested in Infrastructure & Technology*  
$322 Mil Annual GDP Impact**

**Serving Louisiana**

Largest employment centers in Slidell, Hammond and Thibodaux.

**Investing In Our Workforce**

Over 98,000 employees

- 11% military veterans
- 46% people of color

Attracting, training and retaining a highly skilled, locally based workforce:

- Ensure a $15 per hour minimum wage
- Provide a generous retirement plan and healthcare benefits
- Offer highly regarded Broadband Field Technician Apprenticeship Program

**Superior Products & Services**

- Delivers **200 Mbps** minimum broadband speeds in 40% of the homes we serve across our footprint and **100 Mbps** nearly everywhere else.
- **Spectrum Internet Gig** delivers a 1 Gbps broadband connection (940 Mbps maximum download) to customers’ homes across virtually our entire national footprint.
- **Spectrum Mobile** provides high value mobile service combining Charter’s robust WiFi network on the nation’s largest, most reliable LTE cellular network.
- **Spectrum Mi Plan Latino** is one of the most robust Latino packages of any major cable provider, with 130+ channels and more than 75 Spanish language networks.

**Expanding Broadband Access**

Expanded our network to be able to provide broadband to nearly **500,000** additional homes and businesses nationwide.*

- **34.6%** in rural areas across the country.*
- **3,314** homes and businesses in Louisiana.*

**Strengthening Communities**

- **Spectrum Housing Assist:** 170 homes improved and 72 volunteer hours donated in 2018.
- **Digital Education Grants:** Awarded **$605,880** in 2018 to nonprofit organizations dedicated to closing the digital literacy gap across our national footprint.
- **Spectrum Internet Assist:** Industry-leading, low-cost, high-speed broadband (30/4) for low-income families and seniors.

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*ALL DATA AS OF DECEMBER 31, 2018 EXCEPT WHERE OTHERWISE NOTED
*+ DATA FROM JANUARY 1, 2018 - DECEMBER 31, 2018
+** DATA COURTESY OXFORD ECONOMICS, JUNE 2018
+*** BASED ON FCC'S CONNECT2HEALTH DEFINITION OF RURAL CENSUS BLOCK