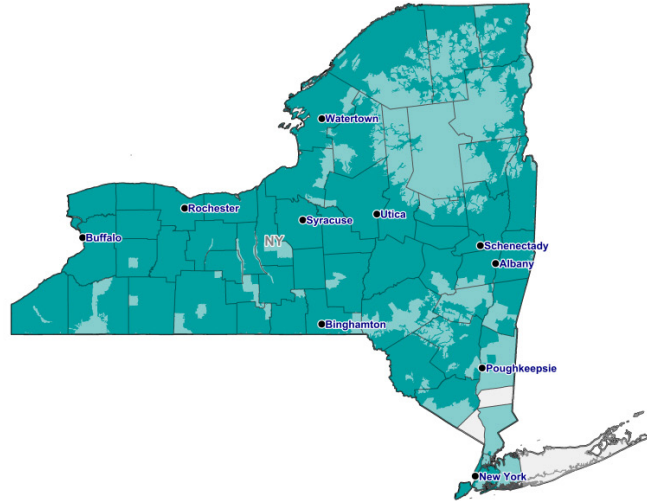


CHARTER IN NEW YORK

CUSTOMERS:
3,070,116

COMMUNITIES SERVED:
1,169

TOTAL TAX CONTRIBUTION:
\$385.7 million



CREATING AMERICAN JOBS

Committed to bringing back customer service jobs from overseas and hiring **20,000** U.S. workers

Current employees in New York: 11,260

DEDICATED TO THE COMMUNITIES WE SERVE

- Local call centers in Albany, Schenectady, Binghamton, Syracuse, East Syracuse, Rochester, Buffalo, Middletown, Cheektowaga, Queens and Staten Island
- We provide award-winning local news coverage through **Spectrum News** and **NY1**.
- Expanding high-speed broadband network reach to **145,000** currently unserved and underserved residential homes and businesses in rural communities; and upgrading broadband; speeds to up to **300 Mbps** throughout the state.
- Investing in the creation of four new learning labs to promote access to high-speed broadband.
- To protect and preserve the environment, we have safely and properly disposed of 6.1 million pounds of old electronic devices collected from New Yorkers as part of e-recycling events we sponsor across the state each year.

Spectrum News provides weekly regional coverage of marquee high school football games in Albany, Syracuse, Rochester and Buffalo.

CREATING CAREER OPPORTUNITIES FOR MILITARY VETERANS

- Military veterans comprise **12** percent of our growing workforce.
- To assist veterans and their families with the transition back into civilian life, we:
 - Partner with the Department of Defense's **Military Spouse Employment Partnership** program; and
 - Support **VetNet**, an employee resource group assisting veteran employees in the workplace.

CLOSING THE DIGITAL DIVIDE

Spectrum Internet Assist

- **\$14.99** per month
- Fastest available broadband speed for low-cost service (30/4 Mbps)
- For eligible low-income families and seniors

Visit www.SpectrumInternetAssist.com for more information

STRENGTHENING COMMUNITIES

Charter is committed to improving communities and impacting lives where our customers and employees live, work and play. Spectrum Housing Assist partners with nonprofit organizations and engages employee and community volunteers to repair homes across the U.S., with a goal to improve **25,000** homes by 2020.