

- ▶ **861,000**  
customers served
- ▶ **1,823**  
employees
- ▶ **\$51 million**  
total tax contribution\*
- ▶ **\$121 million**  
capital investment\*

▶ **SERVING MICHIGAN**

Our largest employment centers are housed in **Walker, Saginaw and Traverse City**.

▶ **EXPANDING BROADBAND ACCESS**

Extended our network over two years to provide broadband to more than **1.5 million additional homes and businesses** across our footprint,\*\* including **30%** in rural areas.+

- This increase includes **11,000 additional homes and businesses** across Michigan.\*

▶ **STRENGTHENING COMMUNITIES WE SERVE**

**Spectrum Housing Assist**

Charter improved **673 homes** and donated **360 volunteer hours** across Michigan in 2019.

**Spectrum Digital Education Grants**

Charter awarded **500 laptops** in 2019 to local nonprofit organizations dedicated to closing the digital literacy gap across the country.

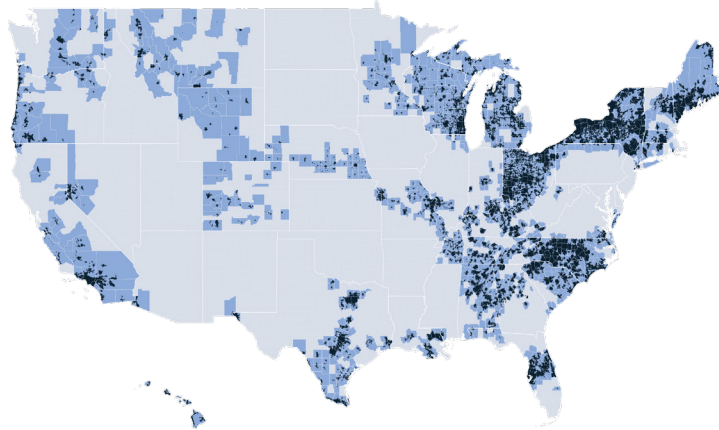
**Spectrum Employee Community Grants**

Charter donated **\$8,500 to employee-supported organizations** across Michigan in 2019.

▶ **OUR NATIONAL IMPACT**

Charter Communications is a leading connectivity company providing broadband, voice, and mobile services, in addition to being the second largest cable operator in the United States.

Charter provides superior products and great customer service under the brand name Spectrum to our more than **29 million customers across 41 states**.



▶ **INVESTING IN OUR WORKFORCE**

Charter's workforce of more than **95,000 highly-skilled employees** is comprised of **47% people of color** and **10% military veterans**.

**We offer:**

- A **\$15 per hour minimum wage**, with a commitment to raise it to **\$20 per hour in 2022**.
- **Generous benefits**, including medical, education and training, relocation, and retirement.
- A highly-regarded, Department of Labor-certified **Broadband Field Technician Apprenticeship program**.

▶ **MEETING CUSTOMER NEEDS WITH SUPERIOR PRODUCTS AND SERVICES**

**High Speed Broadband:** Spectrum delivers gig-speed broadband connections to customer homes and businesses across virtually our entire national footprint (940 Mbps maximum download). For eligible seniors and low-income families, Spectrum Internet Assist offers industry-leading, low-cost, high speed broadband (30/4).

**Spectrum Voice:** One of the largest voice providers in the nation, offering unlimited local and long-distance calling.

**Spectrum Mobile:** Delivering fast, reliable mobile service to our customers from coast to coast. And now with 5G, Spectrum Mobile offers the next generation of wireless technology for an even better mobile experience for today and tomorrow.

**Spectrum Video:** Spectrum offers free HD, with over 200 channels, on our all digital network – including Spectrum Guide Narration for customers with visual disabilities and diverse, multicultural programming like the Spectrum Mi Latino Plan.