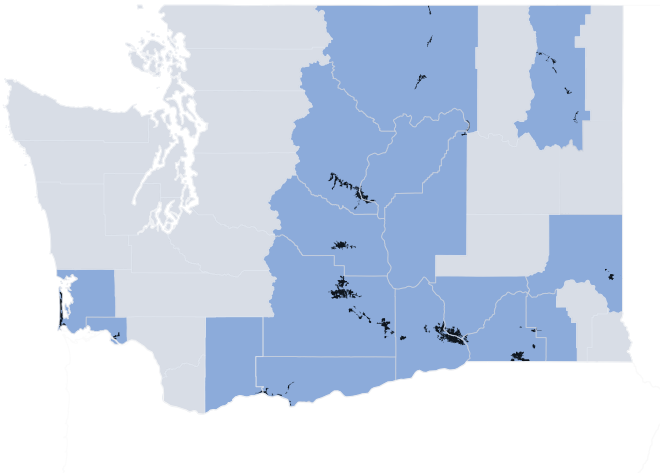
# Our Impact in **Washington**

Charter COMMUNICATIONS | Spectrum



**218,000**
customers served

**65,000**
mobile lines

**750+**
employees

**$24 million**
paid in taxes and fees in 2023*

**$70 million**
2023 capital investment*

## SERVING WASHINGTON

Charter's insourced, U.S.-based workforce includes more than **750 people in Washington.**

Our largest employment centers are housed in **Vancouver, Kennewick, and Yakima.**

We serve **64 communities** across the state.

## EXPANDING ACCESS

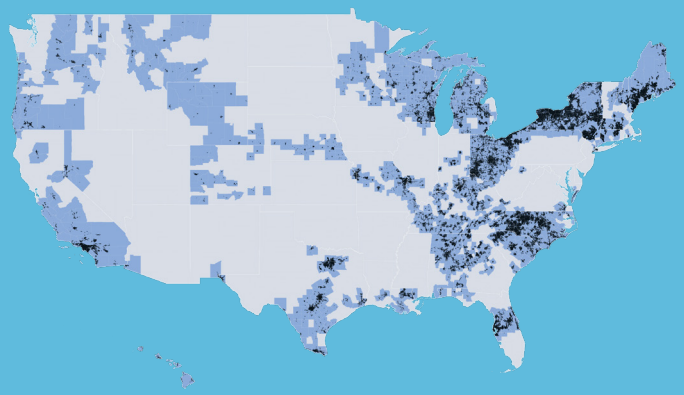
In 2023 alone, Charter extended its network to reach more than 1.4 million additional homes and businesses across the country, **including 295,000 new locations reached through our rural construction initiative.**

In Washington in 2023, Charter extended its network to reach **an additional 9,000 homes and small businesses, including 1,000 new locations reached through our rural construction initiative.**

## EMPOWERING OPPORTUNITY FROM COAST TO COAST

Charter Communications is a leading connectivity company and cable operator providing superior broadband, voice, video, and mobile services under the brand name Spectrum to more than **32 million customers across 41 states.**

We're driving innovation and growing economies from coast to coast and in communities big and small. From 2019–2023 alone, **Charter invested nearly $43 billion in infrastructure and technology** – contributing significantly to the U.S. economy.





*All data as of December 31, 2023 unless otherwise noted.*

# Our **National** Impact

Charter COMMUNICATIONS | Spectrum

## MEETING CUSTOMER NEEDS WITH SUPERIOR PRODUCTS AND SERVICES

**Spectrum Internet:** Spectrum's hybrid fiber network delivers gigabit speeds across our entire footprint and offers fast, reliable service with no modem fees, no contracts, and no data caps.

**Spectrum Mobile:** Spectrum Mobile's approximately 7.8 million mobile lines deliver fast, affordable, and reliable mobile service to our customers from coast to coast, and Spectrum Mobile customers with compatible phones can connect seamlessly to nationwide 5G with no extra fees.

**Spectrum TV:** Spectrum offers 350+ channels on our all-digital network, including diverse, multicultural programming, such as that featured on Spectrum's *Mi Plan Latino*, and inclusive features like Spectrum Guide Narration for customers with visual disabilities.

**Spectrum News Networks:** Charter provides 24/7 news, sports, and weather coverage, along with *In Focus* public affairs programming on over 30 news channels in 12 states and nationally on the Spectrum News App.

**Spectrum Voice:** Spectrum Voice offers unlimited nationwide calling to the U.S., Canada, Mexico, Puerto Rico, Guam, U.S. Virgin Islands, Northern Mariana Islands, and American Samoa.

## INVESTING IN OUR WORKFORCE AND THE COMMUNITIES WE SERVE

Charter's insourced, U.S.-based workforce includes approximately **100,000 highly-skilled employees, over half of whom identify as a person of color** and nearly **10% have a military affiliation**. In addition to a **starting wage of at least $20 per hour**, Charter employees receive **comprehensive health benefits** – and for 11 consecutive years, the company has absorbed the full annual cost increase of medical, dental, and vision coverage.

- Charter offers employees a **market-leading retirement plan** with a 401(k) Plan that matches employee contributions dollar for dollar.
- Charter employees also enjoy deep **discounts on Spectrum Mobile** plans and **free or discounted Spectrum products, including TV and Internet**.
- In addition to on-the-job training and formal development programs, like a highly-regarded, Department of Labor-certified **Broadband Field Technician Apprenticeship** program, employees can continue their education through a catalog of **debt-free degree and certificate programs** via flexible online learning. For programs outside of the catalog, employees have the option to receive traditional **tuition reimbursement** of up to $10,000 each year.

Spectrum Community Center Assist (SCCA) is a $30 million philanthropic initiative to revitalize community centers and invest in job training programs in underserved rural and urban communities across our 41-state footprint. By yearend 2023, SCCA had already revitalized 40 community centers, serving nearly 15,000 local residents with training and outreach.

## ADVANCING ACCESS

### Increasing Access to High-Speed Internet Service in Rural America

Charter's multi-year, multi-billion-dollar rural construction initiative will add an additional 100,000+ miles of fiber-optic network infrastructure to deliver symmetrical and multi-gigabit speed internet access to approximately 1.75 million rural homes and small businesses across the country.

## IMPROVING ADOPTION

### Addressing the Affordability Gap

Charter is a leader in delivering life-changing high-speed internet service to low-income families, having helped millions of low-income households and seniors get and stay connected to the internet. We're doing our part to help ensure high-speed internet remains within reach for every family in America, regardless of income.

### Improving Internet Adoption

To increase adoption and access to technology, we offer philanthropic support to community organizations that **provide computers, digital education classes, and technology labs for thousands across the country**.



*All data as of December 31, 2023 unless otherwise noted.*