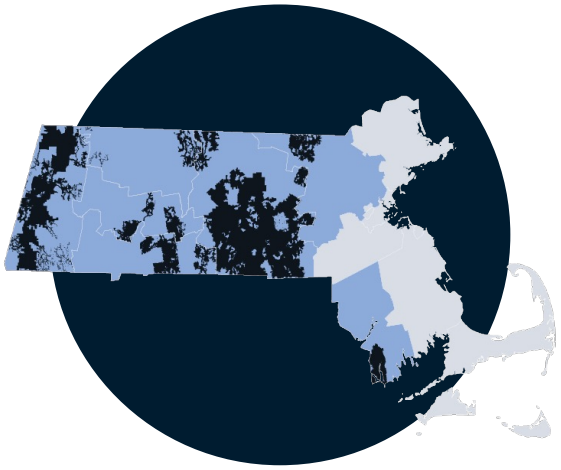
Charter COMMUNICATIONS

Spectrum
A Charter Communications Brand

OUR IMPACT IN

Massachusetts



319,000
Customers Served

99,000
Mobile Lines

Approximately
300
Employees

$23 Million
Paid in Taxes & Fees in 2025*

$65 Million
2025 Capital Investment*

Serving Massachusetts

Charter serves **81 communities** in Massachusetts.

Charter's 100% U.S.-based employees include **approximately 300 people in Massachusetts**. Our largest employment centers are in **Worcester, Chicopee, and Pittsfield.**

Spectrum News Massachusetts and the Spectrum News App provide 24/7 news, political, and weather coverage.

Expanding Access

In 2025 alone, Charter extended its network to reach more than **1.5 million additional homes and businesses** across the country, **including nearly 500,000 new locations reached through our rural construction initiative.**

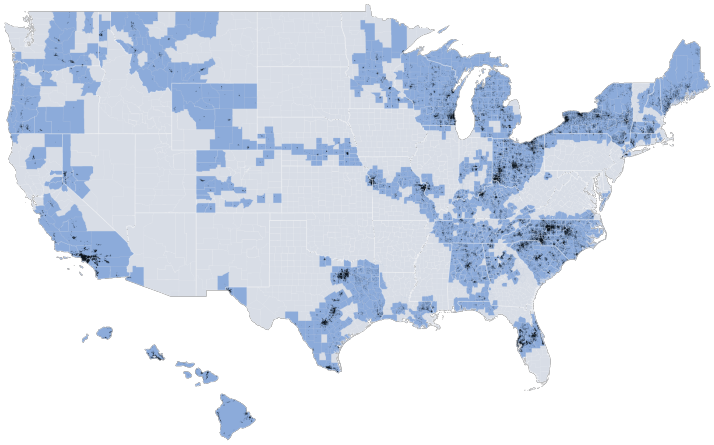
In Massachusetts in 2025 alone, Charter extended its network to reach an **additional 5,000 homes and businesses.**

Empowering Opportunity from Coast to Coast

Charter Communications is a leading broadband connectivity company offering its suite of advanced communications services to **58 million homes and businesses across 41 states** under the brand name Spectrum.

Supported by our **100% U.S.-based employees**, we're driving innovation and growing economies from coast to coast and in communities big and small. From 2021-2025 alone, Charter **invested more than $51 billion in U.S. infrastructure and technology** – contributing significantly to the nation's economy.

Every day, we work to deliver on our core business objective: providing high-quality, competitively priced products with outstanding service.



*All data as of December 31, 2025, unless otherwise noted. | *1/1/25-12/31/25*

Charter COMMUNICATIONS

Our **National** Impact

Spectrum A Charter Communications Brand

Superior Products & Services

Spectrum Internet

- Spectrum Fiber Powered Internet delivers gigabit or faster speeds and consistent performance across our entire footprint with no modem fees, no contracts, and no data caps.

Spectrum Voice

- Spectrum Voice offers unlimited calling to the U.S. and its territories, Canada, and Mexico.

Spectrum Mobile

- Spectrum Mobile's nearly 12 million mobile lines deliver fast, affordable, and reliable service to our customers from coast to coast–including nationwide 5G with no extra fees.

Spectrum TV

- Spectrum has the price and content flexibility needed to deliver high-quality cable and streaming video packages that meet different viewing preferences and budgetary needs.
- Customers who subscribe to a traditional cable package now receive programmers' streaming apps at no additional cost- a retail value of more than $100 per month.

Spectrum News Networks

- Charter provides 24/7 news, sports, and weather coverage, along with *In Focus* public affairs programming on over 35 news channels in 16 states and nationally on the Spectrum News App.
- Spectrum News is ranked consistently among the country's most unbiased media outlets.

Helping Close the Digital Divide

Rural Expansion: Our multi-year rural construction initiative is driven by **more than $7 billion in private investment** from Charter and will ultimately add an additional **100,000+ miles of fiber-optic network infrastructure** and deliver **multi-gigabit speed** internet access to **more than 1.7 million new locations** across the country.

Low-income Assistance: Charter has helped millions of low-income families and individuals get and stay connected to the internet, and we're doing our part to help ensure quality service remains in reach for every household, regardless of income.

Improving Adoption: To increase adoption and access to technology, we offer philanthropic support to community organizations that provide computers, digital education classes, and technology labs for thousands across the country.

Investing in Our Employees

All employees earn a **starting wage of at least $20/hour** with access to **Charter's robust benefits**, which include:

Affordable Health Benefits	**Market-Leading Retirement Program**	**Employee Stock Purchase Plan**
Parental Leave, Family Planning, & Support	**Free and Discounted Spectrum Products**	**Paid Vacation, Sick, & Personal Time Off**
Career Self-Progression Programs	**Continuing Education & Tuition-Free Program**	**Broadband Field Technician Apprenticeship**

Supporting Our Communities

- **Spectrum Digital Education** grants offer financial support to nonprofits offering digital skills training and access to technology to help connectivity enhance lives in the communities we serve and where our employees live and work.
- **Spectrum Scholars** awards qualified rising juniors in financial need a $20,000 scholarship with the long-term goal of professional development and the potential for future employment opportunities with Charter.
- **Spectrum Employee Community Grants** are given to community organizations nominated by Charter employees who volunteer with them as a way for us to recognize our employees' devotion to the communities where they live and work.
- The **Spectrum Community Investment Loan Fund**, in partnership with select community development financial institutions, supports small businesses that improve economic opportunities and quality of life in the communities we serve.
- **Spectrum Community Center Assist** revitalizes community centers and invests in job training programs in rural and urban communities across our footprint. As of yearend 2025, the program had revitalized more than 60 community centers, serving nearly 60,000 local residents with training and outreach.

All data as of December 31, 2025, unless otherwise noted.