

# Our Impact In California





5+ Million Customers Served

1.323 Million Mobile Lines



\$343 Million Paid in Taxes and Fees in 2024\*

\$1.1 Billion 2024 Capital Investment\*

#### **Serving California**

Charter's U.S.-based workforce includes more than **7,500 people in California**.

Our largest employment centers are housed in San Diego, Los Angeles, and El Segundo.

We serve 291 communities across the state.

Spectrum News 1 SoCal and the Spectrum News App provide 24/7 news, political, sports, and weather coverage as well as *In Focus* public affairs programming.

#### **Expanding Access**

In 2024 alone, Charter extended its network to reach more than **1.5 million** additional homes and businesses across the country, including nearly **400,000 new locations reached through our rural construction initiative.** 

In California in 2024, Charter extended its network to reach an additional **119,000 homes** and small businesses, including **2,000 new locations** reached through our rural construction initiative.

## **Empowering Opportunity from Coast to Coast**

Charter Communications is a leading connectivity company and cable operator providing superior broadband, voice, video, and mobile services under the brand name Spectrum to more than **31 million customers across 41 states.** 

We're driving innovation and growing economies from coast to coast and in communities big and small. From 2020–2024 alone, **Charter invested nearly \$47 billion in infrastructure and technology** – contributing significantly to the U.S. economy.







## Our National Impact

### **Meeting Customer Needs with Superior Products and Services**

**Spectrum Internet:** Spectrum's hybrid fiber network delivers gigabit speeds and reliable service with no modem fees, no contracts, and no data caps.

**Spectrum Mobile:** Spectrum Mobile's approximately 10 million mobile lines deliver fast, affordable, reliable mobile service–including 5G with no extra fees.

**Spectrum TV:** Spectrum offers cable and streaming video packages to meet different viewing preferences and budgetary needs. Customers who subscribe to a traditional cable package receive programmers' direct-to-consumer apps at no additional cost, a value up to \$80 per month when fully launched.

Investing in Our Workforce and the Communities We Serve

Charter's U.S.-based workforce includes approximately **95,000** highly-skilled employees, over half of whom identify as a person of color and nearly **10% have a military affiliation.** In addition to a starting wage of at least **\$20 per hour**, Charter employees receive comprehensive health benefits – and for 12 consecutive years, the company has absorbed the full annual cost increase of medical, dental, and vision coverage.

- Charter offers employees a market-leading retirement plan with a 401(k) Plan that matches employee contributions dollar for dollar.
- Charter employees also enjoy deep discounts on Spectrum Mobile plans and free or discounted Spectrum products, including TV and Internet.
- In addition to on-the-job training and formal development programs, like our Department of Labor-certified Broadband Field Technician Apprenticeship program, employees can continue their education through a catalog of debt-free degree and certificate programs via flexible online learning. For programs outside of the catalog, employees have the option to receive traditional tuition reimbursement of up to \$10,000 each year.

Spectrum Community Center Assist (SCCA) is a philanthropic initiative to revitalize community centers and invest in job training programs in underserved rural and urban communities across our footprint. By year end 2024, SCCA had revitalized 50 community centers, serving more than 35,000 local residents with training and outreach. **Spectrum News Networks:** Charter provides 24/7 news, sports, and weather coverage, along with *In Focus* public affairs programming on over 30 news channels in 13 states and nationally on the Spectrum News App. Spectrum News is ranked consistently among the country's most unbiased media outlets.

**Spectrum Voice:** Spectrum Voice offers unlimited nationwide calling to the U.S. and its territories, Canada, and Mexico.

#### **Advancing Access**

Our multi-year rural construction initiative is driven by more than \$7 billion in private investment from Charter and will ultimately add an additional 100,000+ miles of fiber-optic network infrastructure and deliver multi-gigabit speed internet access to more than 1.7 million new locations across the country.

#### **Improving Adoption**

#### Addressing the Affordability Gap

Charter has helped millions of low-income families and individuals get and stay connected to the internet and we're doing our part to help ensure quality service remains in reach for every household, regardless of income.

#### **Improving Internet Adoption**

To increase adoption and access to technology, we offer philanthropic support to community organizations that provide computers, digital education classes, and technology labs for thousands across the country.