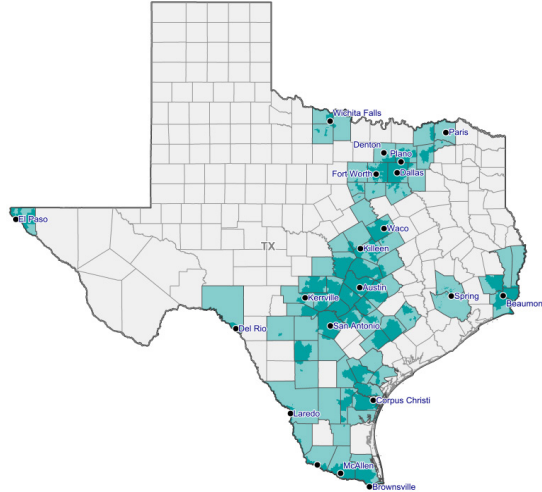


CHARTER IN TEXAS

CUSTOMERS:
2,385,179

COMMUNITIES SERVED:
386

TOTAL TAX CONTRIBUTION:
\$472.2 million



CREATING AMERICAN JOBS

Committed to bringing back customer service jobs from overseas and hiring **20,000** U.S. workers

Current employees in Texas: 9,870

DEDICATED TO THE COMMUNITIES WE SERVE

- Local call centers in Austin, El Paso, Harlingen, Irving and San Antonio
- Regional operations headquarters located in Coppell
- Spectrum News delivers 24-hour local news programming highlighting the people and communities in Waco, Austin and San Antonio.
- Spectrum News covers the most important political issues facing Texas each weeknight on “Capital Tonight”, featuring the state’s most influential decision-makers.

CREATING CAREER OPPORTUNITIES FOR MILITARY VETERANS

- Military veterans comprise **12** percent of our growing workforce.
- To assist veterans and their families with the transition back into civilian life, we:
 - Offer employees the opportunity to complete our **Broadband Technician Apprenticeship** and certification program;
 - Partner with the Department of Defense’s **Military Spouse Employment Partnership** program; and
 - Support **VetNet**, an employee resource group assisting veteran employees in the workplace.

CLOSING THE DIGITAL DIVIDE

Spectrum Internet Assist

- **\$14.99** per month
- Fastest available broadband speed for low-cost service (30/4 Mbps)
- For eligible low-income families and seniors

Visit www.SpectrumInternetAssist.com for more information

STRENGTHENING COMMUNITIES

Charter is committed to improving communities and impacting lives where our customers and employees live, work and play. Spectrum Housing Assist partners with nonprofit organizations and engages employee and community volunteers to repair homes across the U.S., with a goal to improve **25,000** homes by 2020.

Spectrum News airs weekly highlights from the biggest high school football games in Austin and San Antonio.