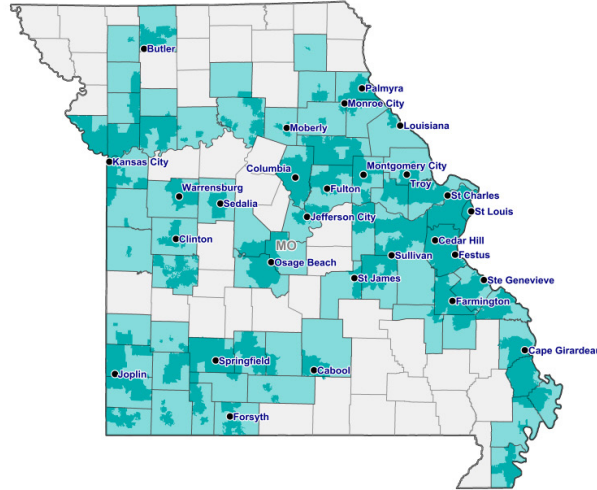


CHARTER IN MISSOURI

CUSTOMERS:
706,573

COMMUNITIES SERVED:
271

TOTAL TAX CONTRIBUTION:
\$78.2 million



CREATING AMERICAN JOBS

Committed to bringing back customer service jobs from overseas and hiring **20,000** U.S. workers

Current employees in Missouri: 4,858

DEDICATED TO THE COMMUNITIES WE SERVE

- Regional operations headquarters in St. Louis County and operational management teams in Kansas City and Town and Country
- Local call centers in St. Ann, Kansas City and Bridgeton
- **\$28 million** invested in call centers in St. Ann and Bridgeton
- **\$3 million** invested in the renovation of super headend facility in Olivette
- Over **2,000** WiFi access points in Kansas City

Spectrum Sports Kansas City covers the biggest and best local high school football and basketball matchups as well as regional coverage of the Big 12 and Missouri Valley teams.

CREATING CAREER OPPORTUNITIES FOR MILITARY VETERANS

- Military veterans comprise **12** percent of our growing workforce.
- To assist veterans and their families with the transition back into civilian life, we:
 - Offer employees the opportunity to complete our **Broadband Technician Apprenticeship** and certification program;
 - Partner with the Department of Defense's **Military Spouse Employment Partnership** program; and
 - Support **VetNet**, an employee resource group assisting veteran employees in the workplace.

CLOSING THE DIGITAL DIVIDE

Spectrum Internet Assist

- **\$14.99** per month
- Fastest available broadband speed for low-cost service (30/4 Mbps)
- For eligible low-income families and seniors

Visit www.SpectrumInternetAssist.com for more information

STRENGTHENING COMMUNITIES

Charter is committed to improving communities and impacting lives where our customers and employees live, work and play. Spectrum Housing Assist partners with nonprofit organizations and engages employee and community volunteers to repair homes across the U.S., with a goal to improve **25,000** homes by 2020.