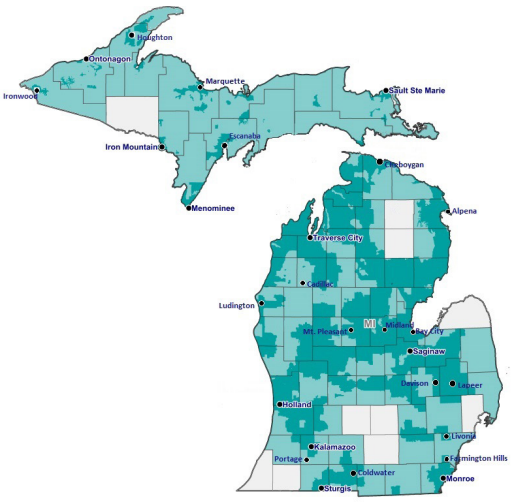
CHARTER IN MICHIGAN

CUSTOMERS:
800,813

COMMUNITIES SERVED:
823

TOTAL TAX CONTRIBUTION:
$59.4 million



CREATING AMERICAN JOBS

Committed to bringing back customer service jobs from overseas and hiring **20,000** U.S. workers

Current employees in Michigan: 2,162

DEDICATED TO THE COMMUNITIES WE SERVE

- Local call centers in Walker and Livonia
- Charter proudly offers our advanced services to more than **800** communities across **75** of Michigan's **83** counties.
- High-Speed broadband service is available to more than **99** percent of the homes and businesses in Charter's Michigan footprint.
- *Connect Michigan* "Broadband Hero" and "Broadband Adoption" Award winner for deploying high-speed broadband service to rural communities throughout the state.
- Spectrum News delivers exclusive local public affairs and city council programming to viewers throughout communities in the Upper Peninsula.

CREATING CAREER OPPORTUNITIES FOR MILITARY VETERANS

- Military veterans comprise **12** percent of our growing workforce.
- To assist veterans and their families with the transition back into civilian life, we:
  - Partner with the Department of Defense's ***Military Spouse Employment Partnership*** program; and
  - Support ***VetNet***, an employee resource group assisting veteran employees in the workplace.

CLOSING THE DIGITAL DIVIDE

Spectrum Internet Assist

- **$14.99** per month
- Fastest available broadband speed for low-cost service (30/4 Mbps)
- For eligible low-income families and seniors

Visit **www.SpectrumInternetAssist.com** for more Information

STRENGTHENING COMMUNITIES

Charter is committed to improving communities and impacting lives where our customers and employees live, work and play. Spectrum Housing Assist partners with nonprofit organizations and engages employee and community volunteers to repair homes across the U.S., with a goal to improve **25,000** homes by 2020.