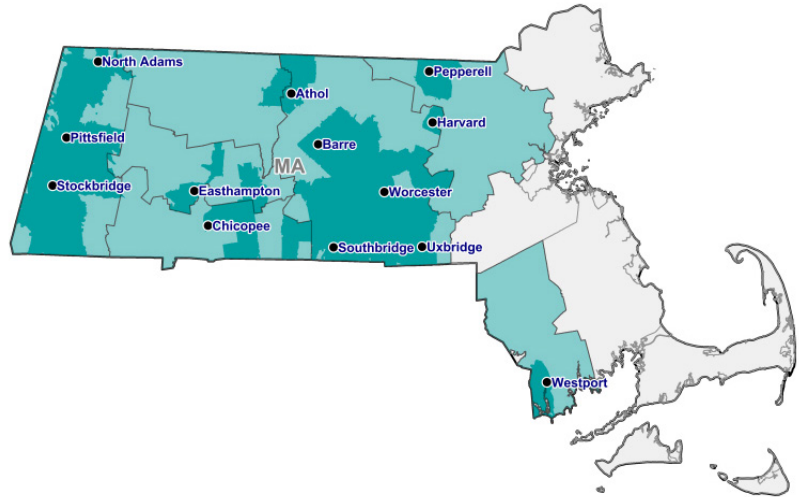


# CHARTER IN MASSACHUSETTS

**CUSTOMERS:**  
290,036

**COMMUNITIES SERVED:**  
68

**TOTAL TAX CONTRIBUTION:**  
\$19.6 million



## CREATING AMERICAN JOBS

Committed to bringing back customer service jobs from overseas and hiring **20,000** U.S. workers

**Current employees in Massachusetts: 1,030**

## DEDICATED TO THE COMMUNITIES WE SERVE

- We've invested **\$16 billion** in infrastructure and technology since 2014.
- New England headquarters is in Worcester.
- Charter's innovative NaviSite in Andover employs more than **230** highly skilled workers to provide leading-edge IT services to businesses throughout the state.

Charter TV3 is the only television station located in and focused on central Massachusetts with nightly news and local political and sports programming.

## CREATING CAREER OPPORTUNITIES FOR MILITARY VETERANS

- Military veterans comprise **12** percent of our growing workforce.
- To assist veterans and their families with the transition back into civilian life, we:
  - Partner with the Department of Defense's **Military Spouse Employment Partnership** program; and
  - Support **VetNet**, an employee resource group assisting veteran employees in the workplace.

## CLOSING THE DIGITAL DIVIDE

### Spectrum Internet Assist

- **\$14.99** per month
- Fastest available broadband speed for low-cost service (30/4 Mbps)
- For eligible low-income families and seniors

Visit [www.SpectrumInternetAssist.com](http://www.SpectrumInternetAssist.com) for more information

## STRENGTHENING COMMUNITIES

Charter is committed to improving communities and impacting lives where our customers and employees live, work and play. Spectrum Housing Assist partners with nonprofit organizations and engages employee and community volunteers to repair homes across the U.S., with a goal to improve **25,000** homes by 2020.